

## **Privacy policy**

Mobilecover Ltd ('Mobilecover') is committed to protecting your privacy, and will not collect any personal information about you on our website without your clear permission. Any personal information volunteered will be treated with the highest standards of security and confidentiality, strictly in accordance with the Data Protection Acts.

### **Topics:**

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### **Collection and Use of Customer Data**

Mobilecover uses your Customer Data for the provision and administration of insurance products and related services. Examples of the actual or possible uses of your Customer Data are: processing your insurance application, processing claims, statistical analysis, underwriting purposes, fraud prevention, market research, risk management and the provision of advice. This gathering of information is consistent with our offline work practices.

Your Customer Data may also be used by Mobilecover to provide you with information about products and services from us or other products and services which are arranged for you by us with a third party.

We operate a strict opt-out policy, such that all direct marketing material contains the option to opt-out of future direct marketing. If you no longer wish to be contacted for marketing purposes, please write to our data protection officer at: the Data Protection Officer, PO Box 11140, Dublin 2 or [dataprotectionofficer@mobilecover.ie](mailto:dataprotectionofficer@mobilecover.ie).

As you browse this website, we will monitor what pages you visit in order to give us aggregate statistics about visitors to our site and their preferences. No information is collected that can be used by us to identify individual users on the public part of the website. Please refer to the information on Use of Cookies for further details.

In order to prevent and detect fraud as well as the non-disclosure of relevant information, Mobilecover may at any time:

- Share information about you with other organisations including, where appropriate, private investigators and law enforcement agencies.
- Check your details with fraud prevention agencies, as well as against databases and other sources of information.

In addition, we may check the Data you have provided against international/economic or financial sanctions laws or regulated listings to comply with legal obligations or otherwise to protect our legitimate business interests and/or the legitimate interests of others.

By providing your Customer Data to Mobilecover you give your consent to the collection, storage, processing and use of your Customer Data by us as described in our Data Protection Notice & Privacy Policy, these can be found at [www.mobilecover.ie/privacy](http://www.mobilecover.ie/privacy).

### **Data collected from third parties**

We may collect Data from third parties if you engage with us through a third party e.g. through a broker, mobile network operator, or in the case of a group scheme, through your employer. We may also obtain Data from other third parties such as financial institutions, claims service providers (including private investigators) and insurance industry and government bodies for the purposes described above.

### **Access to your information and correction**

Under the Data Protection Acts you have the right to see the personal information we hold about you. To get a copy of this information, write to: the data protection officer, PO Box 11140, Dublin 2 or [dataprotectionofficer@mobilecover.ie](mailto:dataprotectionofficer@mobilecover.ie).

If your information changes or you believe we have information which is inaccurate or not up-to-date please let us know and we will change it. We will hold on to your Customer Data for as long as necessary for the purposes of providing insurance products and related services to you and so as to comply with legal and regulatory requirements.

### **Cookies**

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

For further information visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org). You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However in a few cases some of our website features may not function as a result.

### **Information Security and Protection**

We have technologies and procedures in place to protect your personal information, e.g. Firewalls, SSL, and PCI Compliant. You should be aware that emails may not be secure during transmission process

### **Telephone Recording**

We may record telephone calls for training and verification purposes.

### **Communication with Customers**

We may contact you by SMS, Telephone, Email or Post. We will not send any sensitive or confidential information to you by email, without your prior consent.

### **Other websites**

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

### **Changes to our privacy policy**

Mobilecover reserves the right to change this Data Protection & Privacy Policy from time to time in its sole discretion. When we do, we will also revise the 'last updated' date at the bottom of the privacy statement. We encourage you to periodically review this privacy statement to stay informed about how we are helping to protect the personal information we collect. Your continued use of the service constitutes your agreement to this privacy statement and any updates. This privacy policy was last updated on 25 May 2018.

### **How to contact us**

Please contact us if you have any questions about our privacy policy or information we hold about you:

Email: [dataprotectionofficer@mobilecover.ie](mailto:dataprotectionofficer@mobilecover.ie)

Post: Data Protection Officer, Mobilecover, Po Box 11140, Dublin 2

Phone: 01 293 2810

**This privacy policy was last updated on 25 May 2018.**